# OLAF BOGUS

SOFTWARE DEVELOPER

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- Oclohester, Essex

## PROFILE

I am a software developer with experience in customizing ERP systems(Odoo). I enjoy collaborating with customers to design tailored solutions. Whether working independently or as part of a team, I can efficiently implement these solutions. I've successfully closed projects both solo and as a team member. Afterward I provide exceptional and timely customer support. I thrive on diversity in my work and am quick to bridge any gaps in knowledge.

## EXPERIENCE

#### **2023 - PRESENT**

Junari Ltd. I 340 The Crescent, Colchester

## **Software Developer**

- Develop and engineer software solutions, ensuring scalability and efficiency
- Handle customer support including: communication, troubleshooting and bug fixes
- Engage with customers to gather requirements, design solutions, define sprints, and establish acceptance criteria
- Independently lead and execute projects, from planning to deployment
- Document code and develop guides for the custom functionality
- Manage and maintain AWS servers to ensure reliability and performance

## 2022 - 2023

Daily Mail I Colchester

#### **Customer Support**

 Answer phone calls and emails supporting customers with their magazine subscription

## 2022 - 2023

Camelot Lottery | Essex

### **Mystery Shopper**

 Test stores for enforcing age requirements for lottery tickets

### 2017 - 2020

Orange I Poland

## **Customer Support**

Various customer support through inbound channels

## EDUCATION

#### 2020 - 2023

#### **UNIVERSITY OF ESSEX**

- BSc Computer Science Graduated with First-Class Honours
- Achieved a First-Class grade in every academic year
- Named to the Dean's List for three consecutive years
- Awarded the two10Degrees Prize for the Best Final Year Project

## SKILLS

- Teamwork
- Client Relations
- Time Management
- Problem Solving
- Project Management
- Effective Communication
- Fast Learner
- Odoo 17 Certified

# LANGUAGES

- Java
- JavaScript
- Python
- SQL
- TypeScript
- HTML
- CSS